

# Mid South Title uses Closinglock to protect their clients from wire fraud and avoid litigation.



## Challenges

- Risk of wire fraud from emailing wire instructions
- New security policies confusing and not being followed
- Clients and staff frustrated with hard to use tools

## Benefits

- One platform for all sharing of wiring instructions
- Easy to understand policy, all wire info in ClosingLock
- No more risk of wire fraud from emailing wire instructions

## Products

- Securely send and receive wire info
- Instant payoff verification

**“If your fraud prevention is overly complicated, you lose the room. You are either getting my instructions through Closinglock, or you aren’t getting them at all.**

TAYLOR HEWGLEY, CHIEF OPERATIONS MANAGER

## The Challenge

After years of emailing wire instructions, Mid South Title was ready to revamp their security policies. This introduced a new challenge, how can you increase security without adding complexity for your clients? Several early attempts had failed due to the procedures being too complicated for staff and clients to follow.

## The Solution

Mid South Title implemented Closinglock and made a new policy that all wire instructions would go through Closinglock, no exceptions. This was not only more secure than email but was an easy policy for their employees and clients to follow.